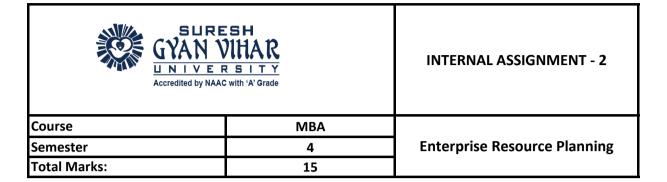


Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

- **A.** What are the other factors that should be considered in addition to the tangible benefits while justifying ERP investments?
- **B.** What are the major activities of the O&M phase?
- **C.** Discuss ERP implementation lifecycle? In customization (changing the modules to suit the customer's requirement) a part of ERP implementation lifecycle? If so how?
- Q.2. Write short notes on all of the following topics (1 mark each Word limit 100)
- A. Data warehouse
- **B.** Discuss the reasons for failure of ERP.
- **C.** Why is change management necessary for ERP?
- **D.** The drawbacks of In-house development of ERP.
- **E.** What are the limitations of ERP?



Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

- **A.** Briefly describe the major subsystem of HR module.
- B. How is Project Management different from Business Process Reengineering?
- **C.** Discuss the issues to be considered in planning, design and implementation of cross functional integrated ERP systems.

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

- **A.** Who are the people involved in the ERP implementation?
- **B.** What are the subsystems in the Finance module?
- **C.** Is ERP too expensive for Indian companies?
- **D.** What does business process reengineering mean?
- **E.** What are the Problem areas in an ERP implementation?